

**ission Statement** – The Townsend Together Team is committed to working together across agencies without barriers to build the community and area of Townsend into a vibrant, confident and cohesive community; working alongside residents in creating and shaping the future. [www.thetownsend.co.uk](http://www.thetownsend.co.uk)



M

## 3Ts, Townsend Together Team – Action Plan - Updated from the meeting held on 31.03.2011

**Present:** Claire Geraghty (Chair of 3Ts), Pauline May, Sharon Mondon, Lindy Fitzgerald, PCSO Danny Lisk, Cllr Trickett, Cllr Weinhonig, Chris Graden, Chris McMillan, John Adams

**Apologies:**, Amanda Nicholls, Dave Sheppard, Cllr Shaw, Lorna Boyes, Hilda Brownlow

	Initiative	Outcomes	Status
1	<p>Townsend Safer Neighbourhood Team – Safer Neighbourhood Panel.</p> <p><b>Townsend Safer Neighbourhood Team - 07917557252</b></p> <p>Bournemouth Police (non-emergency) – 222222</p> <p><a href="http://www.dorset.polic">www.dorset.polic</a></p>	<ul style="list-style-type: none"> <li>- Reduction in anti-social behaviour</li> <li>- Reduced fear of crime</li> <li>- Quicker resolution of Police issues</li> <li>- Improved communications between residents and the Safer neighbourhood Team</li> <li>- Diversion activities</li> <li>- Community Cohesion</li> </ul>	<p><b>Current Priorities of the Townsend Safer Neighbourhood Team:</b></p> <ol style="list-style-type: none"> <li>1. <b>Speeding Vehicles</b> - Sgt Andy Edwards has made a request to the council to place speed monitoring equipment and speed checks will be completed by the police at peak times. A.E reported that the speed checks during peak times has not identified anything and they are still awaiting the council to provide the average speed monitoring camera, Cllr W. will chase up, it was reported that the speeding is occurring on Jewell Road, Woodbury Ave and Ibbertson Road. No Excuses Team have been contacted and Dorset Police will be placing an undercover mobile team in an attempt to catch perpetrators. PCSO DL can make available 30mph stickers for the wheelie bins, AN stated that this has recently been done in another area and shortly after the stickers stating 30mph were placed the speed limit was reduced to 20mph. There has been a car sighted on Castle Lane in an attempt to catch speeding vehicles and the police are hoping to get the unmarked car again for Jewell Road. There has been a power issue on the camera outside one-stop which has now been resolved. The camera is now monitored by the council and Tony Gleason is the contact, Cllr Weinhonig to get an update from Tony Gleason.</li> <li>2. <b>Dog Fouling &amp; Aggressive Dogs</b> – PCSO can issue fixed penalty notices to owners who do not clear up after their dogs. Nickki to contact the Council to request additional signage and request for Winnie to help promote the campaign by wearing the dog 'pongo' costume. Also, to contact Chris Wynn from Parks department to produce a joint letter from Police and Council reminding residents to pick up after their dogs. Nickki to leave leaflets and dog fouling bags at the One-Stop to promote disposal. PC Hughes &amp; Sgt Edwards walked through the estate with a member from the council and found that the estate was clean. Some dog</li> </ol>

[e.uk](http://e.uk)

bins have been used improperly.

There have been no reports to police. L.R stated that it is worse this time of year as the grass is not cut and therefore it is not scattered by the mowers. Joint patrols between the BBC and Police.

C.G stated there are still problems with dogs not on leads a staffie was seen running around and no owner present. L.R to invite the dog warden to the next 3T's as there is concern over the number of litters that have recently been born, of 15 dogs 13 are now on the estate. Please ring 451199 to report any issues to the dog warden or access 'Ask Bournemouth'.

The PCSO's have been patrolling but no-one has been sighted, Danny stated that they are high viz and therefore people tend to clear up after their dogs when they can see the police. The dog warden has visited and again was unable to catch anyone in the act.

3. **Fly-Tipping** – behind Jewell Road / on green belt / Wessex Way, Holdenhurst Village Road and Helier Road. Chris confirmed that the Parks department do send warning letters to residents who address is found amongst fly-tipping. SNT team offered to do joint patrols if this assists. On the walk it was also noted that there was no fly tipping; any rubbish fly tipped has been cleared straight away by the council. Terry confirmed that rubbish is being picked up on a daily basis. Dog bins are being used as litter bins and bags of rubbish are being left by the side of the bins. Housing & Parks are now combined and can assist in prosecutions. PCSO's and Parks team currently issue tickets for dog fouling and littering training is provided by an external company and L.R. to provide details to A.E. for possible training for PCSO's. Cllr D.S. stated there are now mobile cameras available and they may be available to try to catch fly tipping, please contact Tony Gleason to request the mobile camera.

There has been a lot of fly tipping by the garages over the last month including, mattress, TV's, cupboards, sofa and a cooker, these have all been cleared. CG to speak with Radion Housing Solutions (Mike Derby) to enquire who the housing providers are on Townsend so that they can be approached for possible funding towards a skip day in an attempt to reduce the amount of fly tipping. PCSO DL has been reporting incidents online and requested that more residents reported online.

There have been no reports of fly-tipping since the last meeting nor of graffiti, the bus stop has been damaged again which has been reported.

Graffiti tags have been occurring on electric boxes, these have been removed. The damage to the bus stop has been reported.

A mobile CCTV camera has been installed. The camera is positioned in front of the shop and will cover Stone Gardens, Throop Road, Jewell Road, the community garden and surrounding areas. Note: the camera will be linked up remotely, there is no sound recording and the camera can not be used to catch speeding vehicles. The camera can move and records for a 1 month period. PC Hughes requested that if anyone witnesses an incident that they record the time and date so that it will be easier for the SNT to view the appropriate part of the tape. The records can also be copied onto disc. It has been noted that it will act as a deterrent as it is overt and there are signs in the shop. There has been a positive response from the residents.

The camera has not been working recently due to a fault with the power supply, BBC will be taking over the operation and maintenance of the camera and any issues or queries should be directed to Tony Gleason at BBC, [tony.gleason@bournemouth.gov.uk](mailto:tony.gleason@bournemouth.gov.uk) or 01202 222002.

The extra coverage Townsend and North Bournemouth receives through the Police Van on a Friday & Saturday night is being extended.

Sgt Edwards confirmed that there were 5 drug warrants executed at an address in Townsend. Five arrests were made including handling stolen goods and possession with intent to supply, this has sent out a clear message to offenders. Over 50 officers were involved including dog handlers and information was gathered from intelligence.

An injunction has been served on Shane O'Sullivan banning him from the estate until the 3<sup>rd</sup> June 2011, due to violent crime, ASB and targeting vulnerable individuals. There is a notice on the board asking individuals to report if they see him in the exclusion zone, this can be anonymous. Leaflets have been distributed to households in the area where he has been a problem.

On the 25<sup>th</sup> February there was an alleged knife incident in Hastings Road.

**Trading Standards - Cold Calling/Distracted Burglaries** – signage has been erected – corner of Hastings / Ibberston Road. 17<sup>th</sup> November was the unveiling of the 'no cold calling zone', which includes Barrow Road, Hastings Road, Ibbotson Road and enclosed areas. Leaflets were provided from Trading Standards and Neighbourhood watch. The cold calling zone is not criminally enforceable, reports should be made to trading standards or police if out of hours.

No reports have been received except a gold man is still knocking on doors asking if people have

gold to sell and he is seen as quite pushy, A.E asked for details to be provided so that he can contact him.

L.F also stated there is a man going around offering solar panels and if the resident takes up they will receive a £250 payment, this can only be done by homeowners not tenants.

An awareness day for the cold calling zone was proposed with a provisional date of 2<sup>nd</sup> July (Give & Take Day). There is the Neighbourhood Inspection on the 20<sup>th</sup> July 2011.

Community Engagement – Sgt Edwards has asked the group for any ideas. Only four attended the last cops on the corner, over 18 cops on the corner only 47 have attended. There is concern from residents that they will be seen as informers discussing issues in the open, drop-ins have been held at the community centre but no-one turns up.

PCSO D.L. is aiming to set up a Homewatch in Barrow Drive and Holdenhurst Village.

The group would like to extend the No Cold Calling Zone to the whole of Townsend, this will cost about £1000 for the packs from Trading Standards, funding is scarce and SM & LF to look into possible areas for funding. There have only been two calls from the official zone in 3 months. PCSO DL to look into how official the ones provided by TCC are and if they can be used rather than buying the packs from trading standards.

Neighbourhood watch is being revisited by PCSO DL as there are many new members of the community.

Cops on the corner still does not have good attendance despite leaflet drops.

Cops on the Corner will take place on the following dates **on the stated corners** 10:30am:

- Friday 25<sup>th</sup> March – Ibbertson Road/Ibbertson Way
- Friday 1<sup>st</sup> April – Ibberston Close/Hogarth Way
- Friday 15<sup>th</sup> April – Stone Gardens
- Friday 29<sup>th</sup> April – Watton Close
- Friday 6<sup>th</sup> May – Tyrrell Gardens
- Friday 27<sup>th</sup> May – Birch Drive
- Friday 10<sup>th</sup> June – Hopkins Close
- Friday 24<sup>th</sup> June – Swansbury Drive
- Friday 1<sup>st</sup> July – Wilkinson Drive/Noyce Gardens/Vickers Close
- Friday 22<sup>nd</sup> July – Jewell Road (Littledown Side)
- Friday 5<sup>th</sup> August – Cheshire Drive
- Friday 19<sup>th</sup> August 0 Throop Road
- Friday 16<sup>th</sup> September – Jewell Road (Castle Lane side)
- Friday 30<sup>th</sup> September – Holdenhurst Village (Holdenhurst Village)

- Friday 14<sup>th</sup> October – Hastings Road/Crantock Grove (NHW-TBC)
- Friday 11<sup>th</sup> November – Wilverley Avenue
- Friday 25<sup>th</sup> November – Eventide Retirement Homes (Eventide)

Townsend Safer Neighbourhood Team – Drop-In Surgery Dates. They following all take place on a Tuesday's from 10:30am at Townsend Community Centre Drop-in Room (rear of building):

- Tuesday 12<sup>th</sup> April
- Tuesday 10<sup>th</sup> May
- Tuesday 7<sup>th</sup> June
- Tuesday 19<sup>th</sup> July
- Tuesday 16<sup>th</sup> August
- Tuesday 13<sup>th</sup> September
- Tuesday 11<sup>th</sup> October
- Tuesday 22<sup>nd</sup> November

Safer Neighbourhood Surgeries provide the community with the opportunity to talk to a Safer Neighbourhood Panel member on a one-to-one basis about issues specific to their area. They are open to anyone living or spending time in their area and members of the public can come along at any time during the given period to talk to local community safety service providers.

Residents took this opportunity to thank PCSO Danny on his commitment and hard work in the area; all his efforts are much appreciated.

PCSO DL discussed the football focus group, there will be a tournament in April with hopefully 4 teams from Townsend.

There will be new PCSO's in April and Danny will be able to let the group know who they will be at the next meeting. Sgt Andy Edwards is also moving and will be replaced by Sgt Guy Nicholas.

There may be a possible detrimental effect from Strouden Community Centre closing in March, this to be monitored.

There was an issue at TCC were a girl gang tried to gatecrash a 16 year old's birthday party, PCSO DL is aware of the gang and will be working with the youth centre to try to provide diversionary tactics, the next step if unsuccessful will be ABC's. CG expressed concerns about future parties and

			<p>Danny stated that if they are informed they will step up patrols, CG to provide dates to Danny of future parties.</p> <p>One individual was arrested due to drunken damage to walls in Castle Lane and Ibbotson Road. Sgt Guy Nicholls is taking over from Sgt Andy Edwards and a new PCSO will be in place in the next 4-6 weeks.</p>
2	<p><b>Environmental Issues</b></p> <p>Townsend Street Reps</p> <p>Chris McMillan - 07771 746034</p> <p>Terry Colbourne - 07771748214</p> <p>Cleansing &amp; Waste - 451199</p> <p>Council Housing Repairs - 0800 028 1870</p> <p>Dog Warden - 451296</p> <p>RSPCA (Ashley Heath) - 0300 1230749</p>	<ul style="list-style-type: none"> <li>- Improved communications between residents and external organisation including Bournemouth Borough Council &amp; Castle Point</li> <li>- Cohesive Community</li> <li>- Quicker resolution of environmental issues</li> </ul>	<p>Townsend Community Centre has bio-degradable dog fouling bags available.</p> <p><b>Outstanding Work:</b></p> <ul style="list-style-type: none"> <li>➤ Notice board on shop to be repainted, MN to chase in April if it's not been completed</li> </ul> <p>Shrubs for the planter have been donated by Cherry Trees, Penny Nursery and Chris Evans, they have now been planted and the residents are impressed.</p> <p>TCC notice board is weathered Mandy will ask Clouds to look at and 3T's confirmed they are happy to pay. It has been suggested that the notice board be metal framed so that it does not weather so quickly, Pauline provided Mandy with Clouds number: 399723.</p> <p><b><u>Townsend Environmental Improvements – Phase 3</u></b></p> <p>Suzy received no objections from the third phase improvements that were put forward as a result of the inspection walk. <u>The third phase covers Noyce Gardens, Vickers Close, Wilkinson Drive, Cheshire Drive and Ibberston Road.</u> It is estimated that the work will be complete by Christmas. Cllr. Weinhonig has produced a report on Road Safety around the BTC, Nursery, Jewell Rd and Throop Rd – Cllr Weinhonig has carried out consultation and will report back at the next meeting the various options that are feasible and viable after speaking with Council Officers.</p> <p>The need for sign-posting in Townsend was raised. People visiting Townsend for the first time are unaware of which organisations are in each building. Suggestion that a board with names and arrows is installed. This was originally raised with Helen Sloan last April about the possibility of using digital transformation a University project and possible funding through BBC Libraries.</p> <p>A.N has applied for the Green Flag Community Award (once Green Pennant) the application was free.</p> <p>Complaints about the Phase 3 works has been received, a fence has collapsed since the removal of a screening hedge and tree's and now the resident feels vulnerable as there is no screening</p>

<p>Recycling -451146</p> <p>Lamp Post faults / repairs - 451454</p> <p>Castle Point for trolley collection – 0800 328 3183 (free phone)</p> <p>Community Parks &amp; Countryside Team - 451673</p> <p>-</p>		<p>between her flat and the road, therefore anyone can access the garden. The resident contacted the council who should be erecting a fence within the next week.</p> <p>There are only small amounts left to do and from April Banyards will be providing maintenance. C.G asked if they will be clearing the brambles and what has already been cut down as the kids are spreading the debris across the area. Residents are still to report to BBC about overgrown shrubs etc. as Banyards hold the maintenance contract but still take their instructions from the BBC.</p> <p>The Give &amp; take Day on the 22<sup>nd</sup> January was well attended and M.N will provide figures soon. Please see link for future Give &amp; Take Days in Bournemouth:  <a href="http://www.bournemouth.gov.uk/Residents/Waste_Recycling/Recycling/Give_or_take_days.asp">http://www.bournemouth.gov.uk/Residents/Waste_Recycling/Recycling/Give_or_take_days.asp</a></p> <p>Litter pick to be arranged end of March early April, M.N to suggest dates.</p> <p>The website for all community centres is under development and all community centres have signed up. Funds could be generated by google ads for each centre on their own pages. It is planned to be up and running by end of March.</p> <p>Townsend Facebook link to go onto the Townsend website.</p> <p>The Strouden development has been approved and SCC will be closed for at least 1 year. The work will commence on the 28<sup>th</sup> March 2011.</p> <p>CG requested more dog fouling bags for the CC from parks who will provide. There have been recent spates of vandalism on the community garden with damage to the trees and rose bushes. It was suggested a dummy camera be placed to hopefully deter any future problems Cllr W. to look into.</p> <p>Banyards have taken over maintenance of the area from Parks, Chris will ask James the operations manager to attend 3T's so issues can be directed to him. Pauline stated that the bushes opposite the centre need attention as they are overgrown.. Mounds have been put in place on the green behind TCC so that no-one can drive onto the green unless they have a key as a delivery driver got stuck on the field over night as a resident directed them onto the green to deliver some garden items, the resident has been fined to reclaim the cost of removing the lorry as it had to be towed off.</p>
---	--	--

3	<p>To Promote Community Events / Provisions</p> <p>Townsend Community Centre – 301556</p> <p><a href="http://www.thetownsend.co.uk">www.thetownsend.co.uk</a></p>	<ul style="list-style-type: none"> <li>- Information sharing</li> <li>- Community cohesion</li> <li>- Access to services/provisions</li> <li>- Increased awareness of services</li> <li>- To change any negative perceptions of Townsend</li> <li>- Positive PR for Townsend in media</li> </ul>	<p><b>Upcoming events:</b></p> <p><b>Give &amp; Take Day – Townsend Community Centre:</b></p> <ul style="list-style-type: none"> <li>– 2<sup>nd</sup> July 10am-1pm</li> <li>– Link to information regarding future Give &amp; Take Days: <a href="http://www.bournemouth.gov.uk/Residents/Waste_Recycling/Recycling/Give_or_take_days.asp">http://www.bournemouth.gov.uk/Residents/Waste_Recycling/Recycling/Give_or_take_days.asp</a></li> </ul> <p><b>Football Session</b> for young people at Littledown Centre: Currently looking for teams aged 12-14 &amp; 15-17 years – if interested speak to PCSO Danny. Location: Littledown Sports Centre. Football Focus Tournament Dates for 2010 / 2011:</p> <ul style="list-style-type: none"> <li>• <b>Fri 15 April 2.30 to 6.30pm</b></li> <li>• <b>Fri 3 June 2.30 to 6.30pm</b></li> <li>• <b>Fri 29 July 2.30 to 6.30pm</b></li> </ul> <p>Games evening to be held every Friday at the community centre this is a free event for families and will include skittles, it is hoping that by teaming up with the youth centre attendance will improve attendance.</p> <p>Every Friday morning the community centre will be open for a bacon sandwich and tea for £1.50, it can be a take away and Lawrence will inform staff working in the area.</p> <p>Kickboxing every Friday.</p> <p><b>Family Day Pelhams Park – 14<sup>th</sup> April 2-5pm.</b></p> <p><b>Table Top Sale – 9<sup>th</sup> April TCC</b></p> <p><b>Townsend Funday – 27<sup>th</sup> August 2011.</b></p>
4	<p>Children’s Centre / Youth Centre / Townsend Extended School /</p>	<ul style="list-style-type: none"> <li>- YP have a space of their own</li> <li>- Reduction in anti social behaviour</li> <li>- Increase in</li> </ul>	<p><b>Youth Centre update:</b> The Youth Centre’s Open Day and launch of the MUGA was a success – positive PR followed in the Echo.</p> <p><b>Children’s Centre update:</b> ➤ No update</p>

	<p>Young People's activities..</p> <p>Naomi Unwin (Children's Centre Manager) – <b>07795 401938</b></p> <p>Simon Northover (Receptionist Children Centre) - <b>720472</b></p> <p>Townsend Youth Centre – <b>729126</b></p> <p>Hilda Brownlow –<b>397838</b></p> <p>Dan Vincent (Play Rangers) – <b>07920 827469</b></p>	<p>educational and social activities available</p> <ul style="list-style-type: none"> <li>- The school will have longer opening hours</li> <li>- Reduction in anti social behaviour and criminal damage</li> </ul>	<p><b>Bournemouth Training Centre:</b></p> <ul style="list-style-type: none"> <li>➤ No update</li> </ul> <p><b>Play Rangers:</b></p> <ul style="list-style-type: none"> <li>➤ No update</li> </ul> <p>Cllr. Trickett updated the group with the on-going discussion regarding the school coaches; noted that the criteria for concession status is confusing and unclear; the group would like clarification on the criteria. Cllr. Trickett is happy to work with individual families to resolve any issues with transport. Currently the Cllr has resolved one case and the child now has access onto the coaches, another case was refused but currently going through the appeal process. Residents noted that the coaches are never full and there are spaces available. Cllr. John Trickett – 07910011239</p>
5	Funding Opportunities	<p><b>Green Goals:</b> Community groups, sporting associations and social clubs in Bournemouth are now being invited to apply for environmental grants from the Green Goals Community Fund. Applications can be made to the <u>Green Goals Partnership</u> for one-off grants of up to £1,000 to help fund projects that will bring sustainable community benefits. Grants must be used during the 2010-11 football season to benefit individual projects which meet one or more of the following criteria:</p> <ul style="list-style-type: none"> <li>• Improving the local environment</li> <li>• Community action in green spaces</li> <li>• Recycling schemes or education and awareness of recycling</li> <li>• Engaging children and young people in environmental issues</li> <li>• Engaging children and young people in healthy lifestyle activities</li> </ul> <p><b>Local Improvement Fund:</b></p>	

		£2,500 available for 2010/2012 - Please contact the Ward Councillors for further information. This will not be available to the Councillors until after 5 <sup>th</sup> May 2011.
6	Any Other Business	Youth Football Team – currently being set up by one of the young residents whom has gained funding from the Princess trust for her training qualification. Funding will be required for equipment, may be worth looking into the equipment that was used by NACRO and it's availability.

Next Meeting: Thursday 28<sup>th</sup> April, 18:30-19:30 @ Townsend Community Centre, Jewell Road.

#### Townsend Together Team meetings for 2011:

- 28<sup>th</sup> April 6:30-7:30pm @ Townsend Community Centre
- 26<sup>th</sup> May 2-3pm @ Townsend Community Centre
- 30<sup>th</sup> June 6:30-7:30pm @ Townsend Community Centre
- 28<sup>th</sup> July 2-3pm @ Townsend Community Centre

#### Other Contacts:

Cllr. Michael Weinhonig – 07877430667

Rebecca Dean - 453917

Steve Shuck – 453906

Cllr. David Shaw – 07951511287

Lawrence Robson – 07881503918

Lindy Fitzgerald – 458314

Cllr. John Trickett – 07910011239

Gary Watton – 07527384638 / 458346

Sharon Mondon - 451332

Amanda Nicholls – 451165 / 07799863483

Dominic Weir – 07970780669

Caroline Abbis – 466125 / 07826893341