



**ission Statement** – The Townsend Together Team is committed to working together across agencies without barriers to build the community and area of Townsend into a vibrant, confident and cohesive community; working alongside residents in creating and shaping the future. [www.thetownsend.co.uk](http://www.thetownsend.co.uk)

## 3Ts, Townsend Together Team – Action Plan - Updated from the meeting held on 27.01.2011

**Present:** Claire Geraghty (Chair of 3Ts), Pauline May, Sharon Mondon, Sgt Andy Edwards, Amanda Nicholls, Terry Colbourne, Dave Sheppard, Ann-Marie Nesfield, Cllr Dave Smith, Rebecca Dean, Cllr Weinhonig, Lawrence Robson, Lindy Fitzgerald, Mike Collis

**Apologies:** PCSO Danny Lisk, PC Nicola Hughes

	Initiative	Outcomes	Status
1	<p>Townsend Safer Neighbourhood Team – Safer Neighbourhood Panel.</p> <p><b>Townsend Safer Neighbourhood Team - 07917557252</b></p> <p>Bournemouth Police (non-emergency) – 222222</p> <p><a href="http://www.dorset.polic">www.dorset.polic</a></p>	<ul style="list-style-type: none"> <li>- Reduction in anti-social behaviour</li> <li>- Reduced fear of crime</li> <li>- Quicker resolution of Police issues</li> <li>- Improved communications between residents and the Safer neighbourhood Team</li> <li>- Diversion activities</li> <li>- Community Cohesion</li> </ul>	<p><b>Current Priorities of the Townsend Safer Neighbourhood Team:</b></p> <ol style="list-style-type: none"> <li>1. <b>Speeding Vehicles</b> - Sgt Andy Edwards has made a request to the council to place speed monitoring equipment and speed checks will be completed by the police at peak times. A.E reported that the speed checks during peak times has not identified anything and they are still awaiting the council to provide the average speed monitoring camera, Cllr W. will chase up, it was reported that the speeding is occurring on Jewell Road, Woodbury Ave and Ibbertson Road.</li> <li>2. <b>Dog Fouling &amp; Aggressive Dogs</b> – PCSO can issue fixed penalty notices to owners who do not clear up after their dogs. Nickki to contact the Council to request additional signage and request for Winnie to help promote the campaign by wearing the dog 'pongo' costume. Also, to contact Chris Wynn from Parks department to produce a joint letter from Police and Council reminding residents to pick up after their dogs. Nickki to leave leaflets and dog fouling bags at the One-Stop to promote disposal. PC Hughes &amp; Sgt Edwards walked through the estate with a member from the council and found that the estate was clean. Some dog bins have been used improperly. C.G reported a loose Staffordshire bull terrier the previous weekend and also witnessed a brown staffy attacking another on a lead, this should be reported to the council dog wardens. There have been no reports to police. L.R stated that it is worse this time of year as the grass is not cut and therefore it is not scattered by the mowers. Joint patrols between the BBC and Police. C.G stated there are still problems with dogs not on leads a staffie was seen running around</li> </ol>

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and no owner present. L.R to invite the dog warden to the next 3T's as there is concern over the number of litters that have recently been born, of 15 dogs 13 are now on the estate. Please ring 451199 to report any issues to the dog warden or access 'Ask Bournemouth'

3. **Fly-Tipping** – behind Jewell Road / on green belt / Wessex Way, Holdenhurst Village Road and Helier Road. Chris confirmed that the Parks department do send warning letters to residents who address is found amongst fly-tipping. SNT team offered to do joint patrols if this assists. On the walk it was also noted that there was no fly tipping; any rubbish fly tipped has been cleared straight away by the council. Terry confirmed that rubbish is being picked up on a daily basis. Dog bins are being used as litter bins and bags of rubbish are being left by the side of the bins. Housing & Parks are now combined and can assist in prosecutions. PCSO's and Parks team currently issue tickets for dog fouling and littering training is provided by an external company and L.R. to provide details to A.E. for possible training for PCSO's. Cllr D.S. stated there are now mobile cameras available and they may be available to try to catch fly tipping.

A mobile CCTV camera is due to be installed within the next 2 weeks. The camera will be positioned in front of the shop and will cover Stone Gardens, Throop Road, the community garden and surrounding areas. Note: the camera will be linked up remotely, there is no sound recording and the camera can not be used to catch speeding vehicles. Praise to Dorset Police for the installation of the camera. The camera has now been installed on the lamppost opposite the community centre and can view Jewell Road, community centre, youth centre and One stop. The camera can move and records for a 1 month period. PC Hughes requested that if anyone witnesses an incident that they record the time and date so that it will be easier for the SNT to view the appropriate part of the tape. The records can also be copied onto disc. It has been noted that it will act as a deterrent as it is overt and there are signs in the shop. There has been a positive response from the residents. Cllr Trickett asked where the funds have come from and Sgt Edwards confirmed that the SSC Partnership funded the camera. PCSO Danny Lisk requested that times and dates be recorded for any known incidents as this will make viewing the evidence easier.

A drugs warrant has been extended for 12 months for a property in Mountbatten Arms.

During the last month there has been no reported ASB in the Community Garden.

Noted the Family Intervention Project are working with young people in the area who are taking

advantage of a home owner and using their house for ASB.

The SNT are working with Challenging Support to issue x2 ABC's (acceptable behaviour contracts) to young people in Hogarth Way.

Police reported that x3 'section 59 notices' have been issued to people riding mopeds.

The extra coverage Townsend and North Bournemouth receives through the Police Van on a Friday & Saturday night is being extended.

Sgt Edwards confirmed that there were 5 drug warrants executed at an address in Townsend. Five arrests were made including handling stolen goods and possession with intent to supply, this has sent out a clear message to offenders. Over 50 officers were involved including dog handlers and information was gathered from intelligence.

Update from PC Hughes 1 person is on bail and the police are currently liaising with the council over the tenancy.

An injunction has been served on Shane O'Sullivan banning him from the estate until the 3<sup>rd</sup> June 2011, due to violent crime, ASB and targeting vulnerable individuals. There is a notice on the board asking individuals to report if they see him in the exclusion zone, this can be anonymous. Leaflets have been distributed to households in the area where he has been a problem.

**Trading Standards - Cold Calling/Distracted Burglaries** – signage has been erected – corner of Hastings / Ibberton Road. 17<sup>th</sup> November was the unveiling of the 'no cold calling zone', which includes Barrow Road, Hastings Road, Ibbotson Road and enclosed areas. Leaflets were provided from Trading Standards and Neighbourhood watch. The cold calling zone is not criminally enforceable, reports should be made to trading standards or police if out of hours.

No reports have been received except a gold man is still knocking on doors asking if people have gold to sell and he is seen as quite pushy, A.E asked for details to be provided so that he can contact him.

L.F also stated there is a man going around offering solar panels and if the resident takes up they will receive a £250 payment, this can only be done by homeowners not tenants.

An awareness day for the cold calling zone was proposed with a provisional date of 2<sup>nd</sup> July (Give & Take Day). There is the Neighbourhood Inspection on the 20<sup>th</sup> July 2011.

Community Engagement – Sgt Edwards has asked the group for any ideas. Only four attended the last cops on the corner, over 18 cops on the corner only 47 have attended. There is concern from residents that they will be seen as informers discussing issues in the open, drop-ins have been held at the community centre but no-one turns up. Cllr Weinhonig suggested that the cops on corner maybe have a lollipop stick, put up posters and drop leaflets through doors to make it clear why they are there. Cllr Trickett suggested that it is made less formal e.g. a tea & coffee morning with a separate interview room, although this will cost money. Cllr Weinhonig stated that when the PCSO's and PC's are out delivering leaflets they are a visible presence. Penny suggested Friday mornings for the drop in sessions.

1 perpetrator of ASB has been identified at Stone Gardens and has been given an ABC, there have been no further incidents reported.

Penny brought up that she has been receiving letters that are a scam, Amanda asked if she would be able to bring in one of the letters. Once further information is gathered it is to be forwarded to the SNT who can put it in their newsletter, website and facebook.

PCSO D.L. is aiming to set up a Homewatch in Barrow Drive and Holdenhurst Village.

Cops on the Corner will take place on the following dates at Townsend Community Centre 10:30am:

- Friday 4<sup>th</sup> February – Stacey Gardens/Helyar Road
- Friday 18<sup>th</sup> February – Woodbury Avenue (Strouden Park Chapel)
- Friday 4<sup>th</sup> March – Barrow Road/Barrow Drive/Barrow Way/Culford Close
- Friday 25<sup>th</sup> March – Ibbertson Road/Ibbertson Way
- Friday 1<sup>st</sup> April – Ibberston Close/Hogarth Way
- Friday 15<sup>th</sup> April – Stone Gardens
- Friday 29<sup>th</sup> April – Watton Close
- Friday 6<sup>th</sup> May – Tyrrell Gardens
- Friday 27<sup>th</sup> May – Birch Drive
- Friday 10<sup>th</sup> June – Hopkins Close
- Friday 24<sup>th</sup> June – Swansbury Drive
- Friday 1<sup>st</sup> July – Wilkinson Drive/Noyce Gardens/Vickers Close
- Friday 22<sup>nd</sup> July – Jewell Road (Littledown Side)

- Friday 5<sup>th</sup> August – Cheshire Drive
- Friday 19<sup>th</sup> August 0 Throop Road
- Friday 16<sup>th</sup> September – Jewell Road (Castle Lane side)
- Friday 30<sup>th</sup> September – Holdenhurst Village (Holdenhurst Village)
- Friday 14<sup>th</sup> October – Hastings Road/Crantock Grove (NHW-TBC)
- Friday 11<sup>th</sup> November – Wilverley Avenue
- Friday 25<sup>th</sup> November – Eventide Retirement Homes (Eventide)

Townsend Safer Neighbourhood Team – Drop-In Surgery Dates. They following all take place on a Tuesday's from 10:30am at Townsend Community Centre Drop-in Room (rear of building):

- Tuesday 15<sup>th</sup> February
- Tuesday 15<sup>th</sup> March
- Tuesday 12<sup>th</sup> April
- Tuesday 10<sup>th</sup> May
- Tuesday 7<sup>th</sup> June
- Tuesday 19<sup>th</sup> July
- Tuesday 16<sup>th</sup> August
- Tuesday 13<sup>th</sup> September
- Tuesday 11<sup>th</sup> October
- Tuesday 22<sup>nd</sup> November

Safer Neighbourhood Surgeries provide the community with the opportunity to talk to a Safer Neighbourhood Panel member on a one-to-one basis about issues specific to their area. They are open to anyone living or spending time in their area and members of the public can come along at any time during the given period to talk to local community safety service providers.

Residents took this opportunity to thank PCSO Danny on his commitment and hard work in the area; all his efforts are much appreciated.

2	<p><b>Environmental Issues</b></p> <p>Townsend Street Reps</p> <p>Chris McMillan - 07771 746034</p> <p>Terry Colbourne – 07771748214</p> <p>Cleansing &amp; Waste – 451199</p> <p>Council Housing Repairs - 0800 028 1870</p> <p>Dog Warden – 451296</p> <p>RSPCA (Ashley Heath) – 0300 1230749</p> <p>Recycling -451146</p>	<ul style="list-style-type: none"> <li>- Improved communications between residents and external organisation including Bournemouth Borough Council &amp; Castle Point</li> <li>- Cohesive Community</li> <li>- Quicker resolution of environmental issues</li> </ul>	<p>Townsend Community Centre has bio-degradable dog fouling bags available.</p> <p>Residents reported a dog attack on another dog, the address of the owner/aggressive dog was provided at the meeting – Caroline to report to the Dog Wardens as a concern from the 3Ts. The owners of attacked dog have been advised to make a direct complaint with the Dog Wardens. A message will be put on Ring Master to make dog owners aware.</p> <p>Environmental Improvements outside the Youth Centre, Shop &amp; Community Centre – completed work so far:</p> <ul style="list-style-type: none"> <li>➤ Footpath and rail leading from MUGA to existing footpath</li> <li>➤ New paving slabs between the shop and community centre have been laid</li> <li>➤ Wood raised bed has been built and filled with soil</li> <li>➤ Weeds have been removed from the roof of the shop</li> <li>➤ Guttering of the flat replaced</li> <li>➤ Dog hoop for leads to be tied has been installed on the wall of One Stop</li> </ul> <p>Group noted that the improvements were an enhancement to the local area and were pleased with the work carried out.</p> <p>Outstanding Work:</p> <ul style="list-style-type: none"> <li>➤ Removal of notice board on the Shop – due to be removed within the next couple of weeks</li> <li>➤ Once the notice board has been removed the front of the shop will be re-painted white</li> <li>➤ Cycle stands x4 are due to be installed on the small brick paving area in front of the letter box. Cycle stands have been put on order, will take several weeks to be delivered – Roger Dyson / Simon Philp.</li> <li>➤ Donations of shrubs to fill the raised bed – letters have been sent out to local nurseries to ask for any contributions, collection of the shrubs is currently taking place.</li> </ul> <p>Shrubs for the planter have been donated by Cherry Trees, Penny Nursery and Chris Evans, they have now been planted and the residents are impressed.</p> <p>The notice board on the shop has been removed and the shop will be repainted in March.</p> <p>TCC notice board is weathered Mandy will ask Clouds to look at and 3T's confirmed they are happy to pay.</p> <p><b>Townsend Environmental Improvements – Phase 3</b></p> <p>Suzy received no objections from the third phase improvements that were put forward as a result</p>
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Lamp Post faults / repairs - 451454	<p>of the inspection walk. <u>The third phase covers Noyce Gardens, Vickers Close, Wilkinson Drive, Cheshire Drive and Ibberston Road.</u> It is estimated that the work will be complete by Christmas. Cllr. Weinhonig has produced a report on Road Safety around the BTC, Nursery, Jewell Rd and Throop Rd – Cllr Weinhonig has carried out consultation and will report back at the next meeting the various options that are feasible and viable after speaking with Council Officers.</p> <p>Discussion took place on litter bins within Townsend; the open round litter bins on Townsend spread litter and encourage fly tipping. The new green bins which encases the bin/litter cost £450. Cllr. Weinhonig suggested the installation of recycling partnership bins in Townsend – suggested sponsor was CastlePoint – Chris to get back to Cllr. Weinhonig with a quote. Cllr. Weinhonig to take forward the idea with CastlePoint.</p> <p>The need for sign-posting in Townsend was raised. People visiting Townsend for the first time are unaware of which organisations are in each building. Suggestion that a board with names and arrows is installed. This was originally raised with Helen Sloan last April about the possibility of using digital transformation a University project and possible funding through BBC Libraries.</p> <p>Lawrence stated it has been a quite summer, Clair informed Lawrence that there are a few lights out on the estate which could lead to an increase in ASB. Cllr Weinhonig stated that the in touch leaflets would have information on how to report faults.</p> <p>A.N has applied for the Green Flag Community Award (once Green Pennant) the application was free.</p> <p>Penny would like to enter Townsend in Bloom.</p> <p>Complaints about the Phase 3 works has been received, a fence has collapsed since the removal of a screening hedge and tree's and now the resident feels vulnerable as there is no screening between her flat and the road, therefore anyone can access the garden. The resident contacted the council who should be erecting a fence within the next week.</p> <p>DS stated that the housing landlord services have had their caravan out for phase 1, 2 and 3 for people to have their say but the residents are necessarily well informed about it's attendance.</p> <p>There are only small amounts left to do and from April Banyards will be providing maintenance. C.G asked if they will be clearing the brambles and what has already been cut down as the kids are spreading the debris across the area.</p>
Castle Point for trolley collection – 0800 328 3183 (free phone)	
Community Parks & Countryside Team - 451673	
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			<p>The Give &amp; take Day on the 22<sup>nd</sup> January was well attended and M.N will provide figures soon.</p> <p>Please see link for future Give &amp; Take Days in Bournemouth:  <a href="http://www.bournemouth.gov.uk/Residents/Waste_Recycling/Recycling/Give_or_take_days.asp">http://www.bournemouth.gov.uk/Residents/Waste_Recycling/Recycling/Give_or_take_days.asp</a></p> <p>Litter pick to be arranged end of March early April, M.N to suggest dates.</p> <p>A.N Townsend Website has been cleaned up, all out of date documents have been removed, Craig is able to produce some software that will enable automatic removal of out of date documents this will cost £69, 3T's agreed to fund.</p> <p>The website for all community centres is under development and all community centres have signed up. Funds could be generated by google ads for each centre on their own pages. It is planned to be up and running by mid March.</p> <p>Townsend Facebook link to go onto the Townsend website.</p> <p>The Strouden development has been approved and SCC will be closed for at least 1 year, it is hoping development will start by end of March subject to funding.</p>
3	<p>To Promote Community Events / Provisions</p> <p>Townsend Community Centre – 301556 <a href="http://www.thetowns&lt;br/&gt;end.co.uk">www.thetowns end.co.uk</a></p>	<ul style="list-style-type: none"> <li>- Information sharing</li> <li>- Community cohesion</li> <li>- Access to services/provisions</li> <li>- Increased awareness of services</li> <li>- To change any negative perceptions of Townsend</li> <li>- Positive PR for Townsend in media</li> </ul>	<p><b>Upcoming events:</b></p> <p><b>Give &amp; Take Day – Townsend Community Centre:</b>  – 2<sup>nd</sup> July 10am-1pm</p> <p><b>Football Session</b> for young people at Littledown Centre:  Currently looking for teams aged 12-14 &amp; 15-17 years – if interested speak to PCSO Danny.  Location: Littledown Sports Centre. Football Focus Tournament Dates for 2010 / 2011:</p> <ul style="list-style-type: none"> <li>• <b>Fri 25 February 2.30pm to 6.30pm</b></li> <li>• <b>Fri 15 April 2.30 to 6.30pm</b></li> <li>• <b>Fri 3 June 2.30 to 6.30pm</b></li> <li>• <b>Fri 29 July 2.30 to 6.30pm</b></li> </ul> <p>The Council's Housing department were praised for the production of the magazine, Home News. Residents felt this was an informative and interesting read. Noted that it would be beneficial to stock some copies in</p>

			<p>One Stop so non-Council tenants can pick up a copy. Caroline to contact Bill and request. Since the meeting, Bill has agreed to drop off Home News each quarter – 3Ts members to put forward new articles to Bill so Townsend received a greater coverage within Home News.</p> <p><b>Upcoming Events:</b> Games evening to be held every Friday at the community centre this is a free event for families and will include skittles, it is hoping that by teaming up with the youth centre attendance will improve attendance.</p> <p>Every Friday morning the community centre will be open for a bacon sandwich and tea for £1.50, it can be a take away and Lawrence will inform staff working in the area.</p> <p>Kickboxing every Friday.</p> <p>12<sup>th</sup> February Valentines Disco, times TBC.</p>
4	<p>Children’s Centre / Youth Centre / Townsend Extended School / Young People’s activities..</p> <p>Naomi Unwin (Children’s Centre Manager) – <b>07795 401938</b></p> <p>Simon Northover (Receptionist Children Centre) - <b>720472</b> Townsend Youth</p>	<ul style="list-style-type: none"> <li>- YP have a space of their own</li> <li>- Reduction in anti social behaviour</li> <li>- Increase in educational and social activities available</li> <li>- The school will have longer opening hours</li> <li>- Reduction in anti social behaviour and criminal damage</li> </ul>	<p><b>Youth Centre update:</b> The Youth Centre’s Open Day and launch of the MUGA was a success – positive PR followed in the Echo.</p> <p><b>Children’s Centre update:</b> ➤ No update</p> <p><b>Bournemouth Training Centre:</b> ➤ No update</p> <p><b>Play Rangers:</b> ➤ No update</p> <p>Cllr. Trickett updated the group with the on-going discussion regarding the school coaches; noted that the criteria for concession status is confusing and unclear; the group would like clarification on the criteria. Cllr. Trickett is happy to work with individual families to resolve any issues with transport. Currently the Cllr has resolved one case and the child now has access onto the coaches, another case was refused but currently going through the appeal process. Residents noted that the coaches are never full and there are spaces available. Cllr. John Trickett – 07910011239</p>

	Centre – 729126 Hilda Brownlow –397838 Dan Vincent (Play Rangers) – 07920 827469	
5	Funding Opportunities	<p><b>Green Goals:</b> Community groups, sporting associations and social clubs in Bournemouth are now being invited to apply for environmental grants from the Green Goals Community Fund. Applications can be made to the <u>Green Goals Partnership</u> for one-off grants of up to £1,000 to help fund projects that will bring sustainable community benefits. Grants must be used during the 2010-11 football season to benefit individual projects which meet one or more of the following criteria:</p> <ul style="list-style-type: none"> <li>• Improving the local environment</li> <li>• Community action in green spaces</li> <li>• Recycling schemes or education and awareness of recycling</li> <li>• Engaging children and young people in environmental issues</li> <li>• Engaging children and young people in healthy lifestyle activities</li> </ul> <p><b>Grass Roots:</b> Small grants for local community groups. To be eligible for funding from this programme your group must be:</p> <ul style="list-style-type: none"> <li>➤ Active in your community</li> <li>➤ Have an income of less than £30,000</li> <li>➤ Be mainly run by volunteers</li> <li>➤ Addressing a look disadvantage this must be clearly demonstrated in the application</li> <li>➤ Have been active in the local area for at least 12 months before application.</li> </ul> <p>Grants of between £250 and £5,000 are available. However... the monies need to be spent by Jan 2011 – the programme ends in March 2011.</p> <p><b>Local Improvement Fund:</b> £2,500 available for 2010/2011 - Please contact the Ward Councillors for further information.</p>
6	Any Other Business	M.C. informed the group that the Western Challenge Resident Panel that meets in Christchurch will become a community forum and will meet six times a year. It is hoped that there will be more engagement and they are offering places to residents in West New Forest, East Dorset, Christchurch, Bournemouth & Poole.

Next Meeting: Thursday 3<sup>rd</sup> March, 14:00-15:00 @ Townsend Community Centre, Jewell Road.

**Townsend Together Team meetings for 2011:**

- 3<sup>rd</sup> March 2-3pm @ Townsend Community Centre
- 31<sup>st</sup> March 2-3pm @ Townsend Community Centre
- 28<sup>th</sup> April 6:30-7:30pm @ Townsend Community Centre
- 26<sup>th</sup> May 2-3pm @ Townsend Community Centre
- 30<sup>th</sup> June 6:30-7:30pm @ Townsend Community Centre
- 28<sup>th</sup> July 2-3pm @ Townsend Community Centre

**Other Contacts:**

Cllr. Michael Weinhonig – 07877430667

Rebecca Dean - 453917

Steve Shuck – 453906

Cllr. David Shaw – 07951511287

Lawrence Robson – 07881503918

Lindy Fitzgerald – 458314

Cllr. John Trickett – 07910011239

Gary Watton – 07527384638 / 458346

Amanda Nicholls – 451165 / 07799863483

Dominic Weir – 07970780669

Caroline Abbis – 466125 / 07826893341

Sharon Mondon - 451332